



London's  
Network  
in the Sky.

Luminet®

# Multi-Tenant Internet

## Services

### Introduction

Our ultra-high speed, low latency **Multi-Tenant Internet** service provides fast and secure connection to each tenant/ business within the same building.

This service is ideal for building managers, landlords, commercial agents and property developers, who need to:

- Attract new tenants and retain existing tenants with ultra-fast internet connectivity
- Enable tenants to move into property quickly
- Meet future connectivity and bandwidth requirements of tenants
- Future proof new office buildings with smart building technology from Luminet
- Improve your WiredScore certification
- Have one master wayleave is agreed which covers current and future works
- Eliminate the risk of downtime
- Provide super-fast Guest WiFi internet access
- 100% uptime with 100% SLA

Each tenant is provided with their own VLANs & IP address range; our MTI solution can be delivered as MPLS or VPLS or QnQ.

The main connection to the building is delivered over the air with aggregate speeds of up to 5Gbps then distributed among tenants accordingly and to demand from 50Mbps to 5000Mbps/tenant.

It's ideal to replace leased line wired services, or to serve customers who cannot be served with a leased line, requiring a quick installation (10 working days) or have Wayleave issues.

Our core networks have had 100% uptime over the last 9 years, because of our fully mirrored, redundant and diverse hardware and software, providing carrier class connectivity for some of the world's biggest brands and heaviest data users. Our network is built so that customers have the shortest distance to the internet with no more than 2 hops to ensure very low latency.

## Connectivity

- Fibre/ Wireless up to 5Gbps
- Ethernet handoff
- Latency of sub 5ms (Wireless Pro and Fibre)
- Symmetrical upload/ download speeds
- AES encrypted security
- Up-to 24 customer connections/ MTI
- Luminet managed hardware as Customer Premises Equipment.
- Can be connected to Luminet's Data Centre Microsoft Azure® or Amazon Direct Connect®
- No throttling
- No port blocking

## Service Level Agreements

- Luminet Wireless Pro/ Lite or Fibre 99.95%
- 4 hour hardware replacement

## Delivery, Support and Monitoring

- Provisioned in 10 working days (Expedited on request)
- Wireless standard installation 10 days
- Fibre standard installation 35-90 days
- Fully managed service end to end
- 24/7/365 Network Operations Centre (NOC)

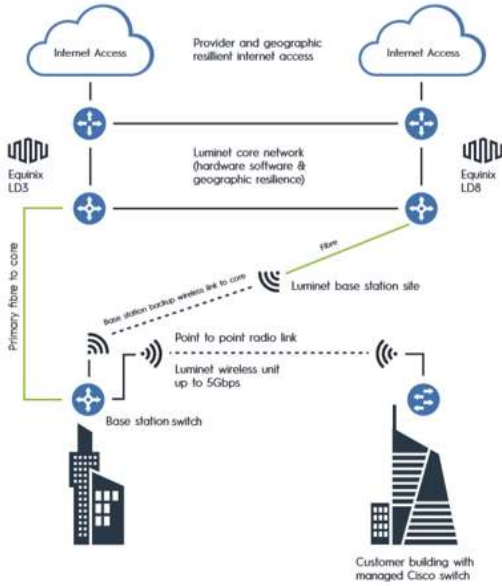
Our Multi-Tenant Internet could be deployed at the customer premises with connectivity as:

- ✓ Wireless Only
- ✓ Fibre Only
- ✓ 100% SLA with Wireless and Fibre links
- ✓ 100% SLA with two diverse wireless links

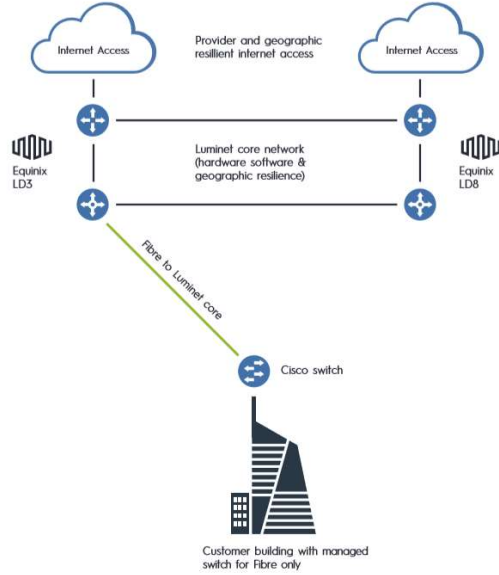
For Fibre or Wireless Multi-Tenant Internet, a managed Cisco high-speed switch will be deployed as a Customer Premises equipment CPE, which acts as an aggregation device for customers in the building, Customers are connected to this CPE by running Cat6A/Cat5E cables.



## Wireless Pro/ Lite



## Fibre Connection



## 100% Always On

