



London's
Network
in the Sky.

Luminet®

Fibre Connection

Service

Introduction

Our **Fibre service** is a fully managed primary and secondary failover service at layer 2 or layer 3 and standard installation is from 35-90 working days.

This service is for dedicated Internet access or for multi-site networking whether virtual or physical and can be delivered as MPLS or VPLS and or QnQ.

Our core networks have had 100% uptime over the last 9 years, because of our fully mirrored, redundant and diverse hardware and software, providing carrier class connectivity and compute for some of the world's biggest brands and heaviest data users. Our network is built so that customers have the shortest distance to the internet with no more than 2 hops to ensure low latency.

For those customers that require 100% Always on services for the last mile backed by a truly diverse network and robust 100% uptime SLA for mission critical services please see our Always On service description combining Fibre and Fibre-Air.

Connectivity

- Fibre 100Mbps-5Gbps
- Low latency
- Ethernet handoff
- Cisco hardware

Service Level Agreements

- Fibre 99.95%
- 4 hour hardware replacement

Delivery, Support & Monitoring

- Provisioned within 35-90 working days (Expedited on request)
- Fully managed Service end to end (Includes managed Cisco router)
- 24/7/365 Network Operations Centre (NOC)

Fibre Connection Service



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